

## **Town of Glenville Police Department**

## Community News



Stephen V. Janik, Chief of Police

November 2016

## Dear Community members,

This is my second community newsletter I have comprised since being promoted to Police Chief in June of this year. The last four months have been a great experience. I completed and submitted my first budget to the Town Board. The budget was received well and it appears that it, as well as the other department budgets, will pass as the 2017 adopted budget. I have been working closely with Supervisor Koetzle in an attempt to bring back a sense of a much more accessible police department. Plans were developed and remodeling has begun. We will add a glass window to the vestibule entry. The office formally occupied by the dispatchers and now occupied by the Sergeants will be converted to the administrative assistant's office. They will attend to the window and assist the public Monday through Friday from 8:00 am until 5:00 pm. There is a budgeted position for 2017 that will allow us to hire a part-time employee to be available at the window during the evening as well. We are very excited about this plan. As most of you know, we were severely affected by the loss of our dispatchers. The personal, 24 hour a day, seven days a week, service provided to the public was gone. The vestibule was created and a phone along with a computer kiosk replaced the human interaction. We believe that this plan will significantly change the perception by the public that the police department is closed or too difficult to contact.

We have finally realized the significance of adding new members to our department to replace retired members. Officers Ben Feretti and Adam VanZandt successfully completed their twelve weeks of field training. They are assigned to their respective shifts and they are producing excellent work and alleviating their fellow officers with the workload having to be performed with the short staffing levels. The two officers we have in the Zone 5 Law Enforcement Academy are doing well and we expect them to graduate in December.

There are still several issues I would like to address and warn our residents and business owners about. The first is the phone scam issue. We still receive complaints that someone is calling residents and claiming to be the IRS. They state that the resident owes the government money and a warrant may be issued if they do not pay. This is a complete scam. The IRS will not call you. Any contact between a government entity and you will usually begin with a letter correspondence. I have received several of these at my own home and usually just ignore the message. You may report this to us if you would like but, there is not much we can do as a local agency to control this. The second issue is winter parking. Please remember that parking is prohibited on any town road during the hours of 3:00 am to 6:00 am from November 15<sup>th</sup> through April 1<sup>st</sup>. The police department will remind residents with warnings at first but parking tickets will be issued to persistent violators. The last issue is about personal safety and the safeguarding of personal property. With the holiday season fast approaching, most of us will be out shopping at various retail stores. We tend to leave our bags and personal effects in our vehicles. This gives someone with criminal intentions an opportunity to make us a victim of theft. Please store valuables and bags in the trunk or out of sight. If you witness any suspicious behavior please call 911.

I want to take a moment to thank the residents and staff at The Meadows at Glenwyck, located on Dutch Meadows Lane. They treated us to an appreciation breakfast for first responders on Thursday, November 3, 2016. The food was great and the desserts prepared by the residents were even better. The men and women of the Glenville Police can't thank you enough for your hospitality and kindness.

Sincerely,

Stephen V. Janik Chief of Police